

Getting started with Parent accounts

What is Class Charts for parents?

Depending on how your school has set up our system, you will be able to use Class Charts to keep track of your child's behaviour, view attendance records, access their weekly timetable, view assigned homework tasks, track scheduled detentions, create wellbeing submissions and view announcements from their school.

If you have more than one child, you can access Class Charts information about your children from a single, centralised parent account.

Class Charts for parents can be accessed via our website, or through our iOS and Android apps.





You should have received a Parent code from your school, which will look similar to the example code shown on the right.

This code is used to set up your Class Charts parent account, which is covered on the next page.



Signing up to Class Charts

1. Select Sign up from the main page and fill in the form provided. Enter your parent code into the Access code field.

Please note: Your Access Code is not the same as your password. The access code is only needed for the initial sign up.

2. Click on the Sign up button below the form.

3. Confirm the pupil's date of birth when prompted. Click on the Date of Birth field and use the date picker to enter the correct date.

4. A confirmation message will appear, indicating that the sign up process is complete.

Email address
example@edukey.co.uk

Access code (provided by school)

ABC123

Name
Example parent

Password

Retype password

SIGN UP

Date of birth confirmation

To confirm you are the parent / guardian, please enter your child's date of birth.

Date of Birth

06/04/2007

OK CANCEL



Homework

If your school has decided to share homework tasks with parents, you will see the Homework tab when viewing pupils from that school.

Selecting this tab will display a list of homework tasks which your child has been assigned to.

To change the date range for displayed homework tasks, click on the Date button to select from the available presets or create your own custom date range.

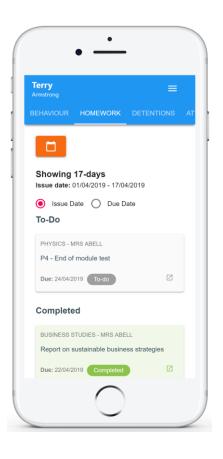
To display tasks in the order they were set, click on the Issue Date button

To display tasks in the order they are expected to be handed in, click on the Due date button.

To view a homework task in more detail, click on the expand icon in the bottom right hand corner of the homework tile.

A popup will appear that contains the a description of the homework task, the estimated completion time and any links or attachments that may have been included.





Homework Details

PHYSICS - 13C/PH1 - MRS ABELL

Issue date: 17/04/2019 **Due date:** 24/04/2019

Estimated completion time: 3 hours

P4 - End of module test

Please revise the following topics for the end of module test next **Wednesday**:

Homework status categories

To-Do: These are homework tasks that have not been ticked as completed by your child and have not been marked by their teacher.

Completed: These are homework tasks that have been ticked as completed by your child but have not been marked by their teacher.

Late: These are homework tasks that have been handed in past the deadline.

Not submitted: These are homework tasks that were not handed in on time.

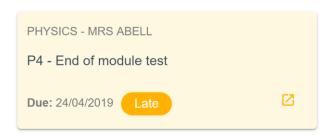
Submitted: These are homework tasks that have been handed in on time.

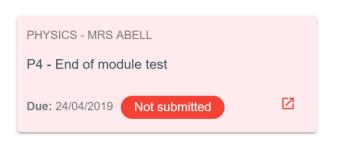


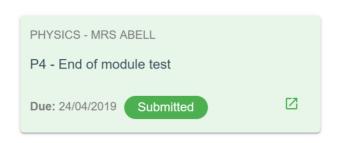
PHYSICS - MRS ABELL

P4 - End of module test

Due: 24/04/2019 Completed







Logging in to Class Charts

Once you have signed up to Class Charts, you can log back into your parent account at any time.

1. Select Log In from the main page and enter your email address and password into the fields provided.

Email address *
Your email address

Password *
Your password

LOG IN

SIGN UP

2. Click on the Log in button to begin accessing your Class Charts parent account.

LOG IN

If you would like stay logged in when you close the Class Charts app, tick the checkbox labelled Remember me.

✓

Remember me

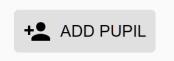
If you have forgotten your password, click on the Forgot your password link. You will be prompted to confirm your email address so that a password reset email can be sent.

Forgot your password? Click here to reset.

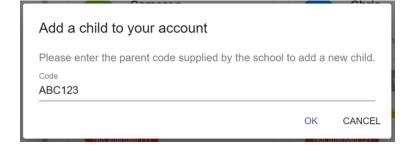
Adding additional pupils

Once you have set up your Class Charts parent account, you can add additional children to the same account. To add another child to your account, please follow the steps below:

1. Click on Add Pupil button in the left hand side navigation menu.



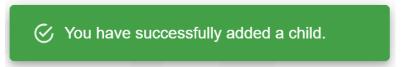
2. Enter the Parent Access Code that was provided to you by your school.



3. Enter your child's date of birth when prompted.



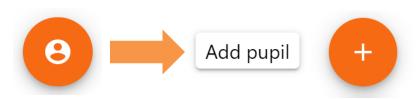
4. A confirmation message will appear and the child will be added to the left hand side navigation menu.



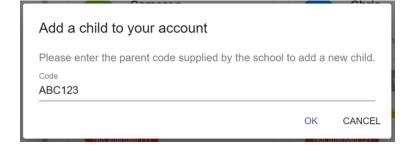
Adding additional pupils (app)

You are also able to add additional children through the Class Charts Parent app. To add another child to your account via the app, please follow the steps below:

1. Click on the Pupil icon in the bottom right hand corner of the app and select Add pupil.



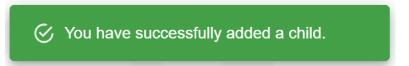
2. Enter the Parent Access Code that was provided to you by your school.



3. Enter your child's date of birth when prompted.



4. A confirmation message will appear and the child will be added to the pupil icon popup.



Switching between pupils

If multiple children have been set up on your Class Charts parent account, you are able to switch between them and view child specific data at any time.

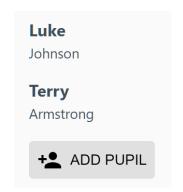
To switch between pupils on the desktop view, click on their name in the left hand side menu.

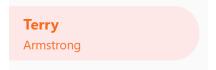
Their individual pupil dashboard will open on the first entry in the list. You can then switch between tab categories by clicking on the available icons in the list.

You can check to see which pupil is currently selected by looking for the orange tab highlighting their name in the left hand side menu.

To switch between children on the mobile app, click on the Pupil icon in the bottom right hand corner of the app and select the child of your choice.

Their individual pupil dashboard will open, allowing you to swipe between their available tabs.







Account settings

If you're using the desktop view, you can access the account settings menu through the Settings button in the top right hand corner of the page.

If you're using the mobile app, these options can be accessed through the three lines menu in the top right hand corner.

SETTINGS LOGOUT



The Change password page allows you to enter a new password for your Class Charts parent account.

The new password must be a minimum of 8 characters long, but we also recommend including an uppercase letter, a lowercase letter, a number and a symbol.

Change password

Current password

New password

Repeat password

The Account details page allows you to change the displayed name on your Class Charts parent account and the email address used to log in and receive notifications.

If you no longer wish to use your Class Charts parent account, click on the Delete Account option to permanently delete it. Should you change your mind, you will need to sign up again using the parent code provided to you by your school.

