



RESPECT
BELIEVE
ACHIEVE

Cardinal Heenan Catholic High School

Honey's Green Lane, West Derby Address
Liverpool, L12 9HZ

0151 235 1430 Tel
www.cardinal-heenan.org.uk Web
admin@cardinal-heenan.org.uk Email

Ms K. Smyth Headteacher

NK/GM

7th January 2021

Dear Parent/Guardian

Increasing Children's Mobile Data Scheme

The Department for Education have recently announced that, in some circumstances, students in secondary schools who do not have broadband at home and are using mobile data to access online lessons, can request a FREE temporary increase to their mobile data allowance. This increase would likely last for the duration of the current lockdown, in the first instance. Students with laptops who do not have broadband (Wi-Fi) at home could use the mobile phone as a 'hotspot' for internet access on their laptop.

The scheme is aimed at students in Years 7 to 11 (or more precisely, 'all schools with children in years 3 to 11'). We will still submit applications for students in the sixth form too.

The criteria for being able to access the mobile data increase are those students that do not have fixed broadband at home, and cannot afford additional data for their devices. Students with access to a mobile phone on one of the following networks might be able to benefit:

- Three
- Smarty
- Virgin Mobile
- EE
- Tesco Mobile
- Sky Mobile
- O2

Other providers may join the scheme at a later stage, though all of the major providers are now taking part. If your mobile phone network is not listed, please still complete the form. We will submit your application should your provider decide to take part in the scheme at a later date.

Parents can request the increased data allowance on the son/daughter's behalf using the online form [available here](#). For each request, we need to know:

- the name of the account holder
- the number of the mobile device
- the mobile network of that device (for example Three)
- whether the account is 'Pay monthly' or 'Pay as you go'



As a school, we will submit new requests to the DfE within one working day, who then submit them to providers. Each provider will vary in how quickly they process requests. Once a network provider has processed a data increase, they'll send a text message to the account holder.

For information on how the DfE will look after personal information regarding this scheme, please follow [this link](#). If you require any further information, please email me at n.kimberley@cardinal-heenan.org.uk

Kind regards

N Kimberley

Mr N Kimberley
Assistant Headteacher